



Wonders of Kazakhstan

Thank you for choosing The Holidave Travel as your holiday partner!

I'm David, your travel advisor. Please find your itinerary details below. If you have any questions or adjustments, feel free to reach out to me at 0561994670.

Destination	Almaty, Shymbulak & Oi-Qaragai
Departure Date	29 th Nov
No. of Travelers	24 pax
Duration	04 nights & 05 Days

Overview

Experience the best of Kazakhstan with a journey that blends winter charm, natural beauty, and vibrant city culture. Begin in the snowy peaks of Shymbulak, enjoying cable car rides, alpine views, and serene mountain moments. Explore Almaty's iconic landmarks, from Panfilov Park to Kok Tobe Hill, before venturing into the dramatic landscapes of Charyn Canyon and the pristine alpine waters of Kolsay Lake. This itinerary offers the perfect balance of adventure and relaxation, creating a memorable winter escape.

ITINERARY

DAY 1 | ARRIVAL IN ALMATY – KOK-TOBE HILL

Arrive at Almaty International Airport, where you will be warmly welcomed by your professional local guide. After meet-and-greet assistance, proceed with a comfortable transfer to your hotel and check in. In the afternoon, take a scenic cable car ride to Kok-Tobe Hill, one of Almaty's most popular attractions, offering panoramic views over the city and surrounding mountains. Enjoy some leisure time exploring the walking paths and attractions, including the famous Beatles Monument and the mini-zoo. Return to your hotel and enjoy the evening at leisure. Overnight in Almaty.

DAY 2 | MEDEU – SHYMBULAK – ALMATY CITY TOUR

After breakfast, begin your day with a visit to Medeu, the iconic high-altitude skating rink set against the spectacular backdrop of the Trans-Ili Alatau mountains. Continue to Shymbulak Mountain Resort, one of Kazakhstan's most renowned mountain destinations. Enjoy the fresh mountain air and spectacular panoramic views of the snow-covered peaks and valleys. Later, return to the city and continue with a sightseeing tour covering the Park of 28 Panfilov Guardsmen, Zenkov Cathedral, Memorial of Glory and Eternal Flame. Continue to Arbat Street, Republic Square and the Monument of Independence, followed by a visit to the lively Green Bazaar and the famous Rakhat Chocolate Shop. Return to your hotel and enjoy the evening at leisure. Overnight in Almaty.

DAY 3 | OPTIONAL DAY - CHARYN CANYON & KOLSAY LAKE ADVENTURE – AED 399 pp

After breakfast, relax and enjoy the day at your own pace or set off on a full-day excursion to two of Kazakhstan's most stunning natural wonders. Start with Charyn Canyon, often referred to as the "Grand Canyon of Kazakhstan." This incredible landscape, shaped by time and nature, is renowned for its deep red cliffs and unique rock formations. Enjoy a guided hike through the Valley of Castles, where towering sandstone formations create a surreal, fairytale-like atmosphere. Continue to Kolsay Lake, a series of pristine alpinelakes nestled among the dense forests of the Tien Shan Mountains. Known as the "Pearls of the Northern Tien Shan," these lakes offer spectacular scenery, tranquil surroundings, and excellent opportunities for nature walks and photography. Return to Almaty in the evening. Overnight Stay: Almaty

DAY 4 | ETHNO VILLAGE EXPERIENCE – TRANSFER TO OI-QARAGAI

After breakfast, check out from your hotel and travel to a traditional Kazakh Ethno Village, where you will experience the country's rich nomadic heritage and local traditions. Explore traditional yurts, discover elements of Kazakh culture and customs, and experience the warm hospitality of the local community. After this cultural experience, continue towards Oi-Qaragai Mountain Resort, surrounded by snow-covered forests and beautiful alpine landscapes. Upon arrival, check in and enjoy the peaceful mountain surroundings. Overnight at Oi-Qaragai

DAY 5 | DEPARTURE – ALMATY AIRPORT

After breakfast, check out from the resort and proceed with your transfer to Almaty International Airport for your departure flight. Depart Kazakhstan with wonderful memories of its snow-covered mountains, beautiful alpine landscapes, fascinating nomadic culture and unforgettable winter experiences.

Tour Price

Description	Tour Cost	No. of pax	Total (AED)
Tour Cost - Adult	4899		
Tour Cost - Single	5999		

Tour Cost - Child (6-11 years)	4699		
Tour Cost - Child (2-5 years)	4299		
Tour Cost – Infant (0-2 years)	999		
Insurance	99		If interested
Total			

Please note price is subject to availability

Hotel Details

Location	Name of Hotel	Room Category	Rating
Almaty	Resident Abay	Standard	★★★★
Oi Qaragai	Oi Qaragai	Aq-Qaiyn	★★★★

Flight Details (Air Arabia)

FROM	TO	DATE	DEP	ARR	CLASS
Abu Dhabi	Almaty	29 th Nov	0910	1430	Economy
Almaty	Sharjah	03 rd Dec	1510	1855	Economy

Inclusion

- ❖ International Flights
- ❖ Accommodation 4 star Hotel
- ❖ Return airport transfers on private basis
- ❖ Daily breakfast at hotels (as mentioned in itinerary)
- ❖ All sightseeing and excursions as per program on private basis
- ❖ Entrance fees to attractions and national parks mentioned in the itinerary
- ❖ Transportation in comfortable air-conditioned vehicle throughout the tour
- ❖ English-speaking local guide/driver for sightseeing tours
- ❖ Cable car ride at Shymbulak Ski Resort
- ❖ All applicable taxes and service charges

Exclusion

- ❖ Visa Fees (unless specifically mentioned in the inclusions)
- ❖ Travel Insurance (unless included in the package)
- ❖ Meals and Beverages not mentioned in the itinerary (e.g., lunch or dinner not specified)
- ❖ Personal Expenses (such as shopping, souvenirs, laundry, etc.)
- ❖ Optional Tours, entrance and Activities not listed in the itinerary
- ❖ Tips and Gratuities for guides, drivers, and hotel staff
- ❖ Additional Services requested during the trip (e.g., room upgrades, special requests)
- ❖ Airport Taxes and Excess Baggage Fees
- ❖ Early Check-In / Late Check-Out charges (unless otherwise specified)

Payment Policy of Group Tour

To ensure a seamless travel experience, our payment schedule is based on the tour package cost:

For Tour Cost AED 5,000 or Less:

- ❖ Initial Payment: 50% (due 45 days prior to departure)
- ❖ Second Payment: 50% (due before visa appointment or 60 days prior)

- ❖ Final Payment: 100% (due 45 days prior to

departure) For Packages AED 5,001 to AED 10,000:

- ❖ Initial Payment: AED 1,000 non-refundable deposit (due upon booking)
- ❖ Second Payment: 50% (due before visa appointment or 60 days prior)
- ❖ Final Payment: 100% (due no later than 45 days prior) For Packages AED 10,001 or More:
- ❖ Initial Payment: AED 2,000 non-refundable deposit (plus visa & insurance fees, if applicable)
- ❖ Final Payment: 100% (due 60 days prior to departure)

Payment Policy for Customized Tour Packages

For a seamless experience, the payment schedule for customized tour packages is as follows:

- ❖ Initial Payment: 50% of the total tour cost or flight cost (whichever is higher) due upon booking confirmation.
- ❖ Second Payment: 30% of the total tour cost (due 60 days prior to departure).
- ❖ Final Payment: 20% of the total tour cost (due 30 days prior to departure), including any additional charges for special requests, optional tours, or services.

Please note that the initial payment is non-refundable. Subsequent payments are required to secure your customized arrangements.

Ensure all payments are made according to the schedule to confirm your booking. For any questions or further assistance, feel free to contact us.

Cancellation Policy for Customized Tour Packages

To ensure a smooth process, our cancellation policy for customized tour packages is as follows:

More than 60 days before departure:

- ❖ Initial payment will be non-refundable.
- ❖ 30 days before departure

50% refund of the total tour cost. Less than 30 days before departure:

- ❖ No refund on the payments made, as the booking is considered non-

refundable. Flight Bookings:

- ❖ If flights have been booked as part of the package, cancellation fees will be governed by the airline's terms and conditions, which may vary.

Non-Refundable Services:

Certain services, such as visas, Hotel, insurance, and special requests, are non-refundable once confirmed.

All cancellations must be submitted on email\

Important Note:

- ❖ It is non-refundable, non-transferrable under any circumstances.
- ❖ The provided itinerary serves as a reference, and no services or seats are guaranteed until confirmation.
- ❖ Prices may vary based on seat availability, inventory, and peak travel dates.
- ❖ Ensure that your passport contains at least 4 blank pages for visa application.
- ❖ Any date changes to the tour will be subject to a change fee & availability; please refer



to the Terms and Conditions for further details.

- ❖ Make sure your passport is valid for at least 6 months, and your resident visa for either 6 or 3 months (depending on destination requirements) from the date of your return flight.
- ❖ The offers presented are current but not confirmed until conveyed to you in writing.
- ❖ Optional tours may require a minimum number of participants. If the minimum is not met, a surcharge may apply, or the tour may not operate. Prices will be as per the confirmation date of the optional tour.
- ❖ Flight and hotel arrangements may be adjusted based on the group size, with tentative details provided at the time of booking.
- ❖ As this is a group tour, all internal transfers and transportation will be conducted by bus unless otherwise specified in the itinerary.
- ❖ The orientation tour will involve sightseeing from the bus with photo stops at designated locations. Entry to all attractions mentioned in the itinerary is not included.
- ❖ Travel insurance is compulsory for all travelers and is highly recommended at the time of booking. Travel insurance covers medical situations, trip cancellation/curtailment, baggage loss, damage, delay, personal liability, hijacking, emergency family travel, legal fees, bail bonds (under platinum policy only), loss of passport, missed departures, credit card fraud, mugging, and more, depending on the selected plan. Opt for the premium plan for comprehensive coverage, with the highest tier being the Elite policy.
- ❖ Requests for interconnecting/adjoining rooms, early check-in, late checkout, wheelchair accommodation, and seats together on flights are subject to availability and are not guaranteed.

"Travel is the only investment that makes you richer—through experiences, perspectives, and memories that last a lifetime." – Anonymous

At The Holidave Travel LLC we understand that travel is more than just a destination—it's a journey of discovery, connection, and transformation. We specialize in crafting personalized, seamless travel experiences that cater to your unique needs and aspirations.

Allow us to turn your travel dreams into a reality with meticulously planned itineraries and exceptional service. Contact us today to begin your next unforgettable adventure